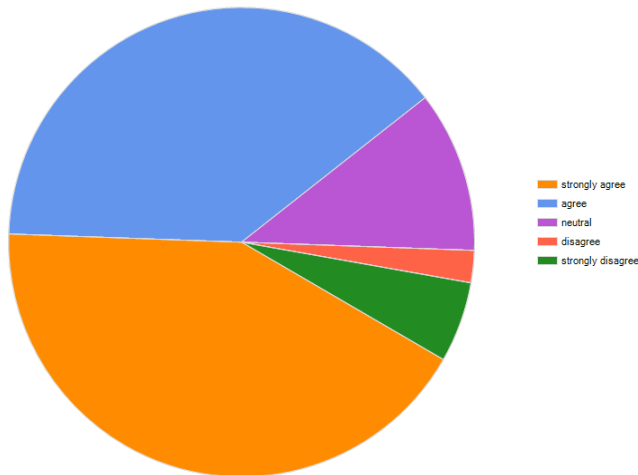


73 (81.1%) agreed, 7 (7.8%) disagreed and 10 (11.1%) responded neutral. There were 6 comments: 3 positive and 3 negative including *I am sorry but I feel like they were lazy. Even working in the same office they had to email each other.*

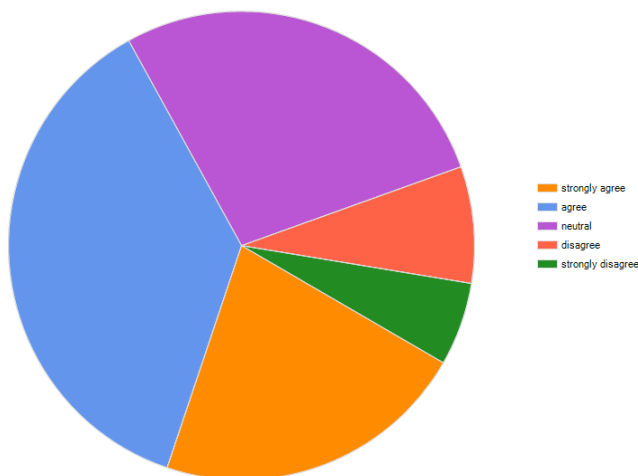
Overall, my NCDSB services were provided in a timely manner.



Question 24 I was told about delays in my service.

51 (58.6%) agreed, 12 (13.7%) disagreed and 24 (27.6%) responded neutral. There were 11 comments with 6 explaining neutral comments by stating there were no delays.

I was told about delays in my service.



Question 25 Overall, the NCDSB services I received met my needs.

72 (81.9%) agreed, 11 (12.3%) disagreed and 6 (6.7%) responded neutral. There were 11 comments.